

## Donated Device Guidelines – TechResort CIC April 2025

We're very keen to receive old mobile phones, Windows laptops and flat screen computer monitors. In some cases, we can re-use second hand tablets and Chromebooks as well. Occasionally we can take old desktops but only in special circumstances.

**\*\*\*Please be sure to check the guidelines below to see if your old device is suitable\*\*\***

### All Devices

#### No Thank You



Devices locked to your personal account (such as your Apple ID) that haven't been released – see below.



Broken screen or case



No sign of life when turned on



Keyboard missing keys, not working or not UK type



It may be OK if your device displays an error message when turned on – we may be able to fix this.

### Windows Laptops

#### Yes Please



Windows 8 or later when new.  
You can tell whether it is by looking at the Windows Logo sticker that should be on it. It may be a different colour but it should look like this, with a window made from straight lines:



#### No Thank You



Windows 7 and earlier machines.  
These will have a curly logo like this:



Laptops with dead/non charging batteries can usually be re-purposed as long as they are otherwise performing well.

# Mobile Phones

Yes Please



Working mobile phones of any age

No Thank You



Phones with dead batteries



Non-USB charging phones without chargers



Land-line phones, wired phones or DECT (cordless) phones

# LCD/LED Computer Monitors

Yes Please



Any working LCD/LED monitor.  
Make sure to include its own power supply if it has one.

No Thank You



Old CRT monitors



TVs



Non-working or flawed displays (dark , black lines, incorrect colours etc.)

# All Apple Devices



It's essential that you remove your old device from your Apple ID before donating. Otherwise it will be useless to us if we can't contact you.

Go so <http://www.support.apple.com> to find out how. If you're not sure, leave your details with your device and we'll contact you if necessary.

## Apple MacBooks

Yes Please



8 years old or newer

No Thank You



More than 8 years old or no longer receiving updates



Non-UK models

## Tablets and Chromebooks

Yes Please



Newer devices still working and receiving Operating System and security updates

No Thank You



More than 5 years old or no longer receiving updates



Factory reset your device!

# Desktops

## Yes Please



Please contact us at [devices@techresort.org](mailto:devices@techresort.org) if you have good quality desktops you'd like to donate. We'll assess their suitability when you do so. We'd be particularly interested if you are a business or organisation with several to dispose of.

## No Thank You



Your old home office or homework PC is unlikely to be of use to us unless it was bought with Windows 11 already installed. Sorry

# No Thank You!

## Please don't donate



Home phones, printers, wi-fi hubs, mp3 players, e-readers, network gear, TVs, TV boxes, CD/DVD players, games consoles, other consumer electronics.

Sorry, but thank you for your offer!